

# Premier League Primary Stars Privacy Policy – Under-13s Questions and Answers (Q&As)

These Q&As explain how we protect your privacy especially when you use our Premier League Primary Stars Website (**the Website**).

If you are under 13 please keep reading! You may need your parent/guardian to help you. You Should not register for a **Premier League Primary Stars** account without their permission.

If anything is hard to understand, please ask your parent/guardian to explain. If you still have any questions, your parent/guardian can contact us at: [dataprotection@plcf.co.uk](mailto:dataprotection@plcf.co.uk).

Please read through the questions below.

## 1. Who are you?

We are the Premier League Charitable Fund. We run Premier League Primary Stars and control the **Website**. We make sure the **Website** is run properly and do not break the law.

## 2. What is Personal Data?

This is any information which tells us who you are. That means things like your name and where you live. It could also include other things like your photograph.

## 3. What kind of Personal Data do you collect about me?

You do not have to register to just use the **Website**.

If you want to access additional Premier League Primary Stars resources like activities, films and assemblies then you may have to register. You must have the permission of your parent/guardian to do this.

When you register, we collect your first name and surname.

Even if you do not register, we may collect your personal data through the **Website** if you choose to send us things, for example, if you enter a competition. Ask your parent/guardian for permission before you do this. Never tell us private things about you or your family.



When you use the **Website** some information about what you are doing and your computer/device is collected automatically, like the pages you look at and for how long. We also use small pieces of data called cookies. They are often used to remember useful information, such as your login details, and can help you use the **Website**. We do not try and tell who you are from this information.

For more details, ask your parent/guardian to please look at [PERSONAL DATA WE COLLECT ABOUT YOU](#) and our [COOKIES POLICY](#).

## 4. How do you collect my Personal Data?

Most of the time, we collect **Personal Data** from you directly – for example, when you register for an account on the **Website**.

Sometimes, we receive your **Personal Data** from other organisations. Most of the time, this is from the **Premier League**, your **Local Club Community Organisation** or the **Education Company Limited**.

We also collect some information automatically about your computer/device.

For more details, please look at [HOW AND WHY WE USE YOUR PERSONAL DATA](#).

## 5. How do you use my Personal Data?

We only use your **Personal Data** if we are allowed to by law. In particular, we will use your **Personal Data** as follows, where your parent/guardian allows:

- To provide access to the **Website**; and
- To organise events which you can attend and provide resources, including **Home Learning Resources**, which you can use;

For more details, ask your parent/guardian to please look at [HOW AND WHY WE USE YOUR PERSONAL DATA](#).



## 6. Do you give my Personal Data to anyone else?

We need to give your **Personal Data** to other people who help us to provide the **Website**. We are still in control of that data.

We may have to give your **Personal Data** to other people if the law says we have to.

For more details, ask your parent/guardian to please look at [DISCLOSURE OF YOUR PERSONAL DATA](#) and [TRANSFERRING YOUR PERSONAL DATA OUTSIDE OF THE EU](#).

## 7. Do you send my Personal Data to other countries?

We are in the UK and we will usually only keep your **Personal Data** in this country.

However, sometimes we might have to send your **Personal Data** to other countries.

For more details, ask your parent/guardian to please look at [TRANSFERRING YOUR PERSONAL DATA OUTSIDE OF THE EU](#).

## 8. How do you keep my Personal Data safe?

We protect your **Personal Data** from being altered, accidentally lost or used without permission.

For example, we use a special code so that your **Personal Data** cannot be read by the wrong people. We also ask you to use a password to access your **Premier League Primary Stars** account. You must keep this password secret and only tell it to your parent/guardian.

For more details, ask your parent/guardian to please look at [SECURITY OF YOUR PERSONAL DATA](#).

## 9. How long do you keep my Personal Data?

We will only keep your **Personal Data** for as long as we need to do the things above. This is a maximum of three years.

For more details, ask your parent/guardian to please look at [DATA RETENTION](#).



## 10. What can I do about my Personal Data?

The law says that you can do things, or ask us to do things, about your **Personal Data**. For example, you can:

- Ask us to explain what **Personal Data** we have collected about you;
- Ask to receive a copy of the **Personal Data** that we have collected about you;
- In some circumstances, ask us to stop using your **Personal Data** or to delete your **Personal Data**; and
- Ask us to make changes to your **Personal Data** if it is wrong.

We explain these rights in our full privacy policy. Please ask your parent/guardian about these. They can contact us at [dataprotection@plcf.co.uk](mailto:dataprotection@plcf.co.uk) if they have questions.

If you think that any of the **Personal Data** we hold about you is incorrect, you can request a correction at any time by emailing [plprimarystars@premierleague.com](mailto:plprimarystars@premierleague.com).

For more details, ask your parent/guardian to please look at [YOUR RIGHTS](#).

## 11. Can I delete my Personal Data?

You can permanently delete your **Premier League Primary Stars** account and your **Personal Data** at any time. You can do this by emailing [plprimarystars@premierleague.com](mailto:plprimarystars@premierleague.com). We also explain how to do this in our full privacy policy. Please ask your parent/guardian about this or you can contact us at [dataprotection@plcf.co.uk](mailto:dataprotection@plcf.co.uk) if you have any questions or would like us to help you.

For more details, ask your parent/guardian to please look at [YOUR RIGHTS](#).



## 12. My parent/guardian and I have more questions.

### How do we contact you?

If you have any questions, or you are worried about our use of your **Personal Data**, please ask your parent/guardian to contact us using the following contact details:

**PLCF Data Protection Lead**  
**The Football Association Premier League Limited**  
**Brunel Building, 57 North Wharf Road**  
**London, W2 1HQ**

[dataprotection@plcf.co.uk](mailto:dataprotection@plcf.co.uk)

**Or by calling: (0)207 864 9000**

You can also ask your parent/guardian to contact us if you have any questions.